

QUALITY POLICY STATEMENT

RedRay strives to conduct its business to the highest standards of service in order to meet and exceed our customer's expectations.

The directors of the company are responsible for quality management and develop enabling management systems to ensure our corporate policy aspirations are met.

It is our policy:

- To monitor our output to customer's to ensure that it meets the standards required
- Ensure that our staff and sub-consultants are aware of our policies and required to meet them
- Implement business control procedures as needed to ensure client requirements are met
- Monitor and review the effectiveness of our suppliers and partners to ensure that they deliver the requirements of our policies
- Strive to continually improve, through effectiveness of management, the quality of the service to our customers

The aim of this Policy is to ensure that our management systems meet as a minimum the requirements of ISO 9001:2000 (Quality Management Systems) and other customer specific requirements as are necessary.

This Policy will be reviewed on a regular basis to ensure that it reflects current good practice and quality management standards.

John Rayner

John Rayner
RedRay Consulting Limited
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